



Press release
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Equans and Citilink partner to deploy modern CAD/AVL technology for Fort Wayne's public transit system

A Computer Aided Dispatch/Automatic Vehicle Location (CAD/AVL) and Real-Time Passenger Information (RTPI) system world leader, Equans, through its specialised entity Ineo Systrans USA, has been selected by Citilink, Fort Wayne's public transportation provider, to modernise its entire bus fleet with the latest Intelligent Transport Systems (ITS) technologies. By improving the service quality of its 45 buses, along 14 fixed routes, Fort Wayne's goal is to offer reliable and convenient transit services. The project is Equans' first contract in the state of Indiana.

As Indiana's second-largest city with approximately 270,000 residents, Fort Wayne has experienced a 22% increase of its public-transportation ridership since 2021. For thousands of its households, public transportation represents a vital connection to life, community and opportunities. This project will deliver a full replacement of Citilink's current CAD/AVL system for its fixed-route services. Ineo Systrans USA will provide, install and integrate its CAD/AVL solution, including features such as real-time service adjustment and integration of the existing Automatic Passenger Counting system (APC).

This CAD/AVL solution will contribute to an important system enhancement to Citilink's existing fleet as it aims to improve dispatch efficiency and data reliability, optimise transit operations and provide real-time information to all passengers. The intelligent transport system will offer Citilink comprehensive data reporting features, among which will be insights into ridership at individual stops, on-time performance, and analysis of run times. It will also provide the National Transit Database (NTD) S-10 necessary data for Citilink's reporting to the Federal Transit Administration (FTA).

Overall, this data is crucial for Citilink in its quest to enhance its planning and scheduling processes, ultimately leading to greater operational efficiency. By analysing the differences between scheduled and actual run times, Citilink will be able to make informed adjustments to its schedules, aligning them more closely with real-world conditions and improving overall service efficiency.

Citilink and Equans: a major step to improving transit and passengers' experience onboard

Fort Wayne's Citilink public transportation system is undergoing significant improvements, including making data-informed decisions about what's happening on the street, aimed at enhancing the overall experience for its riders. This change is designed to make public transit a more viable option for daily commutes, allowing residents to rely on it with greater confidence and convenience. Complementing this effort is the introduction of new functionalities for Citilink's riders, such as real-time occupancy information. These solutions enhance the experience for riders, allowing them to keep track of real-time bus arrival and plan their trips more effectively.

By deploying innovative solutions and gathering feedback from residents to understand the specific needs of its riders, Citilink and Equans are making smart and sustainable mobility a reality.

"Equans is proud to support Citilink in its effort to provide a high-quality service and deliver accurate real-time information to passengers across the Fort Wayne area. An exciting project for Equans' first contract in the state of Indiana" says Kilian Ollivier, Director of Business Development North America, Ineo Systrans USA.

"We are thrilled to work with Equans and provide these innovative new technologies to our riders and staff. This new system will enhance operational efficiencies so we can best serve our community - and provide us critical support and resources when we have the opportunity to expand our routes and services even further" said Pam Schieber, Chief Operations Officer for Citilink.



Citilink buses are a primary provider of Fort Wayne's current public transit.

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About Equans and Equans France

Rooted in a history that goes back more than a century, Equans, subsidiary of the Bouygues group, is a global leader in the energy and services industry. In France, particularly through Ineo, Axima and Bouygues Energies & Services, it has a high territorial density synonymous with proximity. Its 35,000 employees in France support their customers in improving and optimizing their equipment, systems and technical processes so as to meet the challenges of a triple transition, energy, industrial and digital. Equans provides a high level of expertise and technology with the ambition of making a significant contribution to a low carbon and resilient world. Electrical engineering, HVAC, refrigeration, fire safety, Facility Management, IT and telecommunications, digital solutions: Equans' complementary expertise is deployed in France through a unique combination of multi-technical skills for design, construction and installation projects as well as for operation and maintenance services.

Operating in 20 countries, with 90,000 employees working on 5 continents and an annual turnover of €18.8 billion in 2023, the Equans Group connects, powers and protects energy and data to territories, cities, buildings, factories and infrastructures. Following a similar dynamic, its subsidiary Equans France achieved a turnover of 7.1 billion euros in 2023 and operates in nearly 30 different countries. Equans is a Bouygues group company.

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About Citilink

Citilink is the public transportation provider for Fort Wayne, Indiana, and the surrounding areas. With a mission of linking people to life, Citilink operates a comprehensive network of bus routes, serving thousands of passengers daily. Committed to linking people to life, Citilink plays a vital role in enhancing the quality of life for residents and visitors alike. To learn more information about Citilink, visit the website at www.fwcitilink.com.